



# One Community Information and Support



**One Community's core work is to support the voluntary and community sector across the boroughs of Eastleigh and Fareham. We are funded by local authorities and work with hundreds of voluntary, community and statutory organisations, to assist with governance, funding and volunteer recruitment. So we are well informed about the services, support and activities available to the individuals we meet. We provide information to people at our Information Centres and at a variety of outreach events, or by phone and email to our offices. One Community's Information Centres:**

## **Eastleigh Museum**



We are responsible for the day-to-day running of the museum in partnership with Hampshire Cultural Trust, with a team of One Community volunteers responsible for front of house services. From Eastleigh Museum we offer information about volunteering, local services, support, events, activities ... anything that might be of interest or benefit to local people.

## **Eastleigh Basics Bank**

We are a registered referral agency for Eastleigh Basics Bank. We can make referrals for people in need to receive food and other essentials from Eastleigh Basics Bank. We also have a donation station for anyone wishing to donate food and essential items to the basics bank.

## **Hate Crime Reporting**

We operate as a third party hate crime reporting centre from the museum. A person who has been targeted because of their disability, race or ethnicity, religion or belief, age, sexual orientation, transgender identity or sub culture, can talk through an incident over the phone or in person with a member of staff. We can forward a report to the police if the person reporting wants us to, or we can provide the police with anonymised incident data to assist their monitoring. We can also refer people to other relevant support services if this is their wish.

**Eastleigh Museum, 25 High Street, Eastleigh SO50 5LF, Monday-Friday 10am-4pm, Saturday 10am-2pm  
Tel 023 8064 1202 Email [vss@1community.org.uk](mailto:vss@1community.org.uk)**

## **One Community Information Centre Fareham**



Our shop in Fareham Shopping Centre provides information about volunteering, support to voluntary and community groups and signposting to local services, activities and opportunities. Drop-Ins are a regular feature, providing the opportunity for members of the public to meet with support organisations and to access the support and information they need.

**One Community, Osborn Mall, Fareham Shopping Centre Monday-Friday 10am-4pm and alternate Saturdays 10am-2pm  
Tel 01329 239934 Email [vss@1community.org.uk](mailto:vss@1community.org.uk)**

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